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CONFIRMATION NO. 3448

SERIAL NUMBER 09/839,419	FILING DATE 04/23/2001 RULE	CLASS 455	GROUP ART UNIT 2681	ATTORNEY DOCKET NO. Q63542	
APPLICANTS Werner Blumenstock, Weisendorf, GERMANY; Reiner Plaum, Erlangen, GERMANY; Thomas Talanis, Heroldsbach, GERMANY;					
** CONTINUING DATA ***** THIS APPLICATION IS A CON OF PCT/DE99/03250 10/08/1999 <i>Yes</i> <i>Do</i>					
** FOREIGN APPLICATIONS ***** <i>Yes</i> <i>Do</i> GERMANY 19848618.9. 10/21/1998					
IF REQUIRED, FOREIGN FILING LICENSE GRANTED ** 06/18/2001					
Foreign Priority claimed <input checked="" type="checkbox"/> yes <input type="checkbox"/> no 35 USC 119 (a-d) conditions <input checked="" type="checkbox"/> yes <input type="checkbox"/> no <input type="checkbox"/> Met after met <i>Allowance</i> Verified and <i>[Signature]</i> Acknowledged <i>[Initials]</i>		STATE OR COUNTRY GERMANY	SHEETS DRAWING 3	TOTAL CLAIMS 15	INDEPENDENT CLAIMS 4
ADDRESS SUGHRUE, MION, ZINN, MACPEAK & SEAS, PLLC 2100 PENNSYLVANIA AVENUE, N.W. WASHINGTON, DC 20037-3213					
TITLE System and method for remote maintenance and/or remote diagnosis of an automation system by means of electronic mail					
FILING FEE RECEIVED 920	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit		